

Dear business partner,

demanding times in a challenging environment, related to the pandemic and fast spread of the “Corona Virus”, requires special attention and appropriate measures to warrant the health of our personnel and uninterrupted supply of our partners. PCC as a Group implemented clear rules and strict measures for all Group Companies already early cw 11 to warrant uninterrupted production and supply of our products to the utmost and for the time being we are glad to be able to say, we did not fail to supply any delivery to any of our customers on time or with minor delays without production disturbances. In fact logistics management is the most demanding part of the supply currently, however, PCC is having high logistics competence in the Group and with PCC Autochem for road transports and PCC Intermodal for Iso Container supply, direct access and control on setting the right priorities for the various businesses.

What measures did we implement to warrant uninterrupted production and supply?

General Site and Workplace Management applicable to all Group companies

- Stop of business travel for all employees
- No external visitors are allowed in our premises and external services providers on site are reduced to the absolute necessary people and function to maintain safe production
- Temperature measurement at the gates of every person entering the facilities - in case of any unusual temperature indication people are separated for further examination and are not allowed to enter the premises until clarification
- Wherever feasible employees are required to work from home
- For employees who need to work in the office, we implemented a "1 person per office" rule, means in none of our office spaces sits more than one person, to limit personal contacts to the utmost
- Management functions do work in shifts, in a split home and office based, to limit the number of key persons in direct touch
- No personal meetings take place, all kind of meetings are set up as tele- or video conference, on site and with external partners
- Strict rules for disinfection are implemented and in all areas of interest enough disinfectants are provided to our employees.
- Every employee received enough disinfectant for home - as a manufacturer of disinfectants this goes out of saying
- All rules and recommendations of the authorities are implemented, such as social distancing, with zero tolerance

Additional Production Plant Measures PCC MCAA

- Operator shifts are reduced to the necessary minimum to make back up personnel available to the largest possible extent
- Plant operators are separated from all functions which are not required to run the plant
- Any non-essential project requiring external functions is put on hold to limit the presence of external personnel to the necessary minimum
- Contingency plan is developed and implemented, identification of key personnel, shift plans adjustment, all key personal works in shifts, in a split home and plant based, as well, to limited personal contact to each other to the necessary minimum

By these key measures, besides others, we do limit the risk of plant or site closures by quarantine measures or infection to the utmost minimum and maintain the capability for uninterrupted operations and production to the utmost

Inventory Management MCAA

- PCC MCAA runs the largest tank farm in the market on site, total capacity for MCA Solution is above 1.400 mt of readymade material
- We increased the minimum stock level to above 90% of tank capacities, granting a warehouse range of more approximately 10 days

Our inventory on finished good bridges reasonable production interruptions and grants high flexibility, fast reaction times on demand changes and high security of supply.

Inventory Management raw materials

- We purchase all critical raw materials such as Acetic Acid or Acetic Acid Anhydride from European manufacturers or from western manufacturers with large tank facilities in Europe
- All key suppliers implemented very similar measures as PCC Group did, to warrant uninterrupted production and supply
- We are integrated on the key raw material Chlorine on site and receive it by pipeline
- We have a strict dual source purchase policy and purchase on firm supply contracts covering up to 100% of our requirements. Frequent contact to non-contract sources and some spot purchases maintain all supply channels open
- Our tank farm holds up to 1200 mt of Acetic Acid and we increased the minimum stock level to 90%, this grants a warehouse range of more than 10 days

Upon human discretion we feel our raw material supply is secured and supply chains are safe.

Logistics Management MCAA

- We cooperate with PCC trained and qualified and well reputed pool of logistics providers only
- For each individual customer destination at least 2-3 qualified logistics partners are implemented
- In addition, we implemented intermodal supply to all destinations where technical feasible
- Direct access to internal logistics subsidiaries, PCC Autochem for road transport and PCC Intermodal for Iso Container supply, warrants direct access to equipment and personnel and allows to influence priorities within the PCC Group to a large extent, for inbound and outbound transports

Upon human discretion we feel the whole package of measures implemented warrants uninterrupted production and supply of all our partners and customers to the largest possible extent. Our crisis intervention team is monitoring the development of the overall situation and changing governmental measures closely and daily and re-evaluates and may adjust implemented measures for each individual supply chain, warranting fast reaction times on changes.

In case of any doubts, requirement or question, please contact your regular contact in our customer service or sales management. We remain confident, together, in a close cooperation, we will manage the current challenges in a demanding environment and avoid major disturbances. You can count on us!

Kind regards and stay healthy,

A blue ink handwritten signature, appearing to read 'Dominika Tymczuk'.

Dominika Tymczuk

CEO and President of the Board

PCC MCAA

Martin Lison

Commercial Director

PCC MCAA